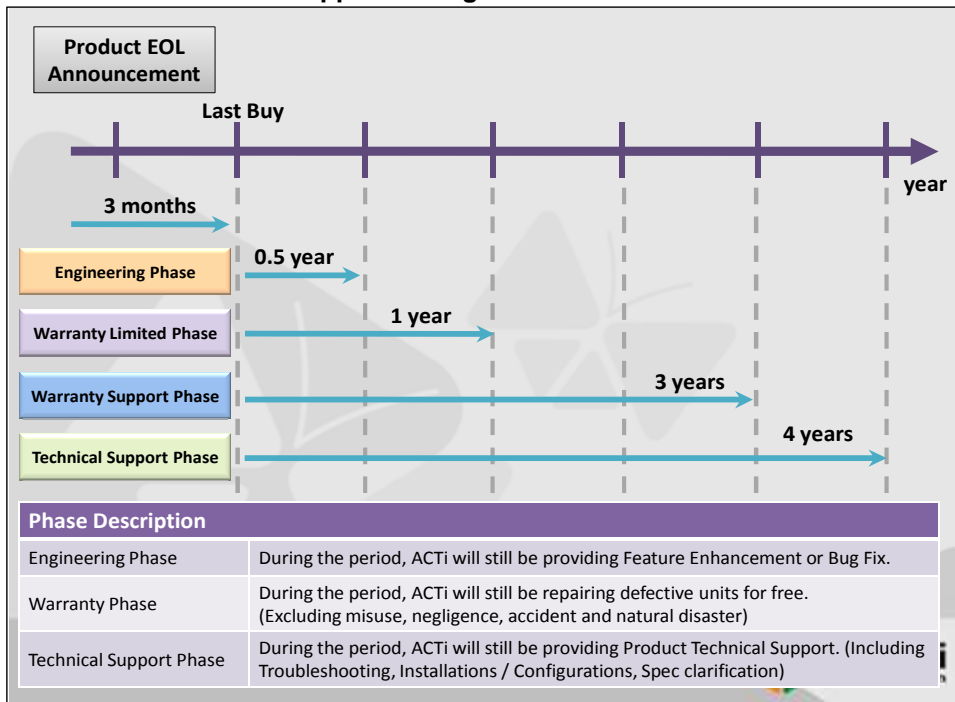


Discontinued Product Support Management



For detailed information about Warranty, please click [here](#).

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Discontinued Product Information					Discontinued Service Schedules		
Category	Product Model	Discontinued Date	Date of Last Buy	Date of Last Delivery	Engineering Phase	Standard Warranty	Technical Support
Last Generation	ACM-1100	2007/12/1	2007/12/15	2007/12/31	2008/6/28	2008/12/30	2009/12/30
Last Generation	ACM-1101	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	ACM-1111	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	ACM-1310	2007/4/2	2007/5/1	2007/6/1	2007/11/28	2008/5/31	2009/5/31
Last Generation	ACM-1430	2007/4/2	2007/5/1	2007/6/1	2007/11/28	2008/5/31	2009/5/31
Last Generation	ACM-3100	2007/12/1	2007/12/15	2007/12/31	2008/6/28	2008/12/30	2009/12/30
Last Generation	ACM-3101	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	ACM-3111	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	ACM-3210	2007/4/2	2007/5/1	2007/6/1	2007/11/28	2008/5/31	2009/5/31
Last Generation	ACM-3301	2007/1/1	2007/1/30	2007/3/31	2007/9/27	2008/3/30	2009/3/30
Last Generation	ACM-4100	2008/10/1	2008/10/31	2008/12/30	2009/6/28	2009/12/30	2010/12/30
Last Generation	CAM-5100	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-5120	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-5132	2006/10/1	2006/11/1	2006/12/31	2007/6/29	2007/12/31	2008/12/30
Last Generation	CAM-5140	2008/7/1	2008/8/1	2008/9/30	2009/3/29	2009/9/30	2010/9/30
Last Generation	CAM-5142	2006/10/1	2006/11/1	2006/12/31	2007/6/29	2007/12/31	2008/12/30
Last Generation	CAM-5150	2006/12/1	2006/12/30	2007/2/28	2007/8/27	2008/2/28	2009/2/27
Last Generation	CAM-5152	2006/12/1	2006/12/30	2007/2/28	2007/8/27	2008/2/28	2009/2/27
Last Generation	CAM-5200H	2007/4/1	2007/5/31	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-5200S	2007/2/1	2007/3/1	2007/4/2	2007/9/29	2008/4/1	2009/4/1
Last Generation	CAM-5201S	2007/2/1	2007/3/1	2007/4/2	2007/9/29	2008/4/1	2009/4/1
Last Generation	CAM-5202	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-5220H	2007/4/1	2007/5/31	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-5222	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-52X0	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	CAM-5301S	2007/2/1	2007/3/1	2007/4/2	2007/9/29	2008/4/1	2009/4/1
Last Generation	CAM-5302	2007/2/1	2007/3/1	2007/4/2	2007/9/29	2008/4/1	2009/4/1
Last Generation	CAM-53X0	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	CAM-6100	2006/6/1	2006/7/1	2006/8/30	2007/2/26	2007/8/30	2008/8/29
Last Generation	CAM-6110	2007/11/1	2007/12/2	2008/1/31	2008/7/29	2009/1/30	2010/1/30
Last Generation	CAM-6120	2008/5/1	2008/5/30	2008/6/30	2008/12/27	2009/6/30	2010/6/30
Last Generation	CAM-6200	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29

Accessories, including power adaptors, are not included in the support table. Also please note that all accessories only have one year warranty

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Discontinued Product Information					Discontinued Service Schedules		
Category	Product Model	Discontinued Date	Date of Last Buy	Date of Last Delivery	Engineering Phase	Standard Warranty	Technical Support
Last Generation	CAM-6210	2006/12/1	2006/12/31	2007/1/30	2007/7/29	2008/1/30	2009/1/29
Last Generation	CAM-6220	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	CAM-6230	2006/12/1	2006/12/31	2007/1/30	2007/7/29	2008/1/30	2009/1/29
IP Speed Dome	CAM-6500	2009/1/5	2009/3/31	2009/5/30	2009/11/26	2010/3/31	2011/3/31
IP Speed Dome	CAM-6520	2009/1/5	2009/3/31	2009/5/30	2009/11/26	2010/3/31	2011/3/31
IP Speed Dome	CAM-6600	2009/1/5	2009/3/31	2009/5/30	2009/11/26	2010/3/31	2011/3/31
Last Generation	CAM-7100	2007/5/1	2007/6/1	2007/7/31	2008/1/27	2008/7/30	2009/7/30
Last Generation	CAM-7101	2007/5/1	2007/6/1	2007/7/31	2008/1/27	2008/7/30	2009/7/30
Last Generation	CAM-7102	2007/5/1	2007/6/1	2007/7/31	2008/1/27	2008/7/30	2009/7/30
Last Generation	CAM-72X0	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	CAM-72XX	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	CAM-7302	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	CAM-73X0	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	DIO-1100	2007/2/1	2007/3/1	2007/4/30	2007/10/27	2008/4/29	2009/4/29
Last Generation	EVK-1000	2006/5/1	2006/6/30	2006/8/29	2007/2/25	2007/8/29	2008/8/28
Last Generation	EVK-1100	2006/5/1	2006/6/30	2006/8/29	2007/2/25	2007/8/29	2008/8/28
Last Generation	IOK-1000	2006/5/1	2006/6/30	2006/8/29	2007/2/25	2007/8/29	2008/8/28
Last Generation	PCI-4100	2007/2/1	2007/3/1	2007/4/30	2007/10/27	2008/4/29	2009/4/29
Last Generation	PCI-5100	2007/2/1	2007/3/1	2007/4/30	2007/10/27	2008/4/29	2009/4/29
Last Generation	PCI-6100	2007/2/1	2007/3/1	2007/4/30	2007/10/27	2008/4/29	2009/4/29
Last Generation	SED-2100	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-2120S	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-2130	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-2200	2005/12/1	2005/12/30	2006/2/28	2006/8/27	2007/2/28	2008/2/28
Last Generation	SED-2300Q	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-2310Q/QT	2007/1/1	2007/3/2	2007/5/1	2007/10/28	2008/4/30	2009/4/30
Quad Video Server	SED-2320Q/QT	2009/3/3	2009/5/30	2009/6/29	2009/12/26	2011/5/30	2012/5/29
Last Generation	SED-2400	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-2410	2007/1/1	2007/3/2	2007/5/1	2007/10/28	2008/4/30	2009/4/30
Last Generation	SED-2420	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	SED-2600	2007/1/1	2007/3/2	2007/5/1	2007/10/28	2008/4/30	2009/4/30
Last Generation	SED-3200	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-3300	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	SED-3300T	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-3320	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	SED-8100	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-8120/T	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-8140/T	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-8320Q	2008/8/1	2008/9/1	2008/10/31	2009/4/29	2009/10/31	2010/10/31
Last Generation	SED-8420	2008/2/1	2008/3/1	2008/4/30	2008/10/27	2009/4/30	2010/4/30
Last Generation	SED-9100	2007/7/1	2007/8/1	2007/9/30	2008/3/28	2008/9/29	2009/9/29
Last Generation	SED-9300	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Last Generation	SED-9320	2008/1/1	2008/2/1	2008/3/31	2008/9/27	2009/3/31	2010/3/31
Bullet Camera	ACM-1311	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Fixed Dome	ACM-3211	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Box Camera	CAM-5201	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Box Camera	CAM-5221	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Box Camera	CAM-5301	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Box Camera	CAM-5322	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Fixed Dome	CAM-7301	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Fixed Dome	CAM-7322	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Video Server	SED-2120/T	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Video Server	SED-2140/T	2009/10/1	2009/12/31	2010/1/30	2010/7/29	2011/12/31	2012/12/30
Cube Camera	ACM-4200	2010/5/3	2010/6/30	2010/7/30	2011/1/26	2011/6/30	2012/6/29
Fixed Dome	ACM-3311	2010/7/1	2010/9/30	2010/10/31	2011/4/29	2012/9/29	2013/9/29
Bullet Camera	ACM-1232	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2012/10/30	2013/10/30
Bullet Camera	ACM-1432	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2012/10/30	2013/10/30

****Accessories, including power adaptors, are not included in the support table. Also please note that all accessories only have one year warranty****

Discontinued Product Support Management

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Discontinued Product Information					Discontinued Service Schedules		
Category	Product Model	Discontinued Date	Date of Last Buy	Date of Last Delivery	Engineering Phase	Standard Warranty	Technical Support
Bullet Camera	ACM-1011	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2012/10/30	2013/10/30
Box Camera	ACM-5711	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2012/10/30	2013/10/30
IP Speed Dome	CAM-6620	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2011/10/31	2012/10/30
Box Camera	CAM-5321H	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2012/10/30	2013/10/30
Fixed Dome	CAM-7321E	2010/8/2	2010/10/31	2010/11/30	2011/5/29	2012/10/30	2013/10/30
Fixed Dome	ACM-3603	2010/8/2	2010/12/31	2011/1/31	2011/7/30	2012/12/30	2013/12/30
Fixed Dome	ACM-3703	2010/8/2	2010/12/31	2011/1/31	2011/7/30	2012/12/30	2013/12/30
Cube Camera	ACM-4000	2010/8/2	2010/12/31	2011/1/31	2011/7/30	2011/12/31	2012/12/30
IP PT Camera	ACM-8201	2010/8/2	2010/12/31	2011/1/31	2011/7/30	2011/12/31	2012/12/30
IP PT Camera	ACM-8211	2010/8/2	2010/12/31	2011/1/31	2011/7/30	2011/12/31	2012/12/30
IP Speed Dome	CAM-6510	2010/8/2	2010/12/31	2011/1/31	2011/7/30	2011/12/31	2012/12/30
Cube Camera	TCM-4101	2010/10/1	2010/12/31	2011/1/30	2011/7/29	2011/12/31	2012/12/30
Cube Camera	TCM-4301	2010/10/1	2010/12/31	2011/1/30	2011/7/29	2011/12/31	2012/12/30
Video Server	SED-2610	2010/10/12	2010/10/12	2010/11/11	2011/5/10	2012/10/11	2013/10/11
Box Camera	ACM-5811	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2014/3/30	2015/3/30
Fixed Dome	ACM-7511	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2014/3/30	2015/3/30
IP PTZ Camera	ACM-8511	2011/1/1	2011/12/31	2012/1/30	2012/7/28	2012/12/30	2013/12/30
Fixed Dome	TCM-3001	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2014/3/30	2015/3/30
Fixed Dome	TCM-3011	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2014/3/30	2015/3/30
Cube Camera	TCM-4001	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2012/3/30	2013/3/30
Box Camera	TCM-5001	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2014/3/30	2015/3/30
Fixed Dome	TCM-7011	2011/1/1	2011/3/31	2011/4/30	2011/10/27	2014/3/30	2015/3/30
Bullet Camera	ACM-1431	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2014/6/29	2015/6/29
Bullet Camera	ACM-1511	2011/4/1	2011/5/13	2011/5/31	2011/11/27	2014/5/12	2015/5/12
Fixed Dome	ACM-3001E	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2014/6/29	2015/6/29
Fixed Dome	ACM-3011E	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2014/6/29	2015/6/29
Fixed Dome	ACM-3411E	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2014/6/29	2015/6/29
Fixed Dome	ACM-3601	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2012/6/29	2013/6/29
Cube Camera	ACM-4001E	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2012/6/29	2013/6/29
Box Camera	ACM-5001	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2014/6/29	2015/6/29
Box Camera	ACM-5601	2011/4/1	2011/6/30	2011/7/30	2012/1/26	2014/6/29	2015/6/29
Box Camera	TCM-5601	2011/4/1	2011/5/20	2011/5/31	2011/11/27	2014/5/19	2015/5/19
IP Speed Dome	CAM-6610	2011/11/28	2011/11/28	2011/12/28	2012/6/25	2012/11/27	2013/11/27
IP Speed Dome	CAM-6630	2011/11/28	2011/11/28	2011/12/28	2012/6/25	2012/11/27	2013/11/27
Video Server	ACD-2200E	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2015/5/1	2016/4/30
Fixed Dome	ACM-3511E	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2015/5/1	2016/4/30
Cube Camera	ACM-4201E	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2013/4/30	2014/4/30
Box Camera	ACM-5611	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2015/5/1	2016/4/30
Bullet Camera	TCM-1511	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2015/5/1	2016/4/30
Fixed Dome	TCM-3401	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2015/5/1	2016/4/30
Fixed Dome	TCM-3411	2012/2/1	2012/4/30	2012/5/30	2012/11/26	2015/5/1	2016/4/30

Accessories, including power adaptors, are not included in the support table. Also please note that all accessories only have one year warranty